

## **Specialist Advice Lines for SEND Support**

### **Educational psychology advice line**

01992 588 574 (term time only) Wednesdays 2pm - 4.30pm

### **Specific Learning Difficulties (SpLD)**

01442 453 920 (term time only) Thursdays 9.30am - 12pm

### **Speech, Language, Communication and autism Needs (SLCA)**

01442 453 920 (term time only) Tues and Weds, 1.30pm - 4pm

### **Physical and neurological impairment team (PNI)**

01442 453 920 (term time only) Mondays, 1.30pm - 4pm

### **Education Support for Medical Absence (ESMA)**

01442 454 802 (school hours, term time only)

[esmaenquiries@hertfordshire.gov.uk](mailto:esmaenquiries@hertfordshire.gov.uk)

### **Children and young people's therapy services**

*(Advice from occupational therapists, physiotherapists and speech and language therapists)*

01923 470680 – select Option 3 for the therapy service. Callers then choose to use the service Advice Line (select 1) or to speak to an administrator (select 2).

### **General enquiries**

If you have a general query and you don't know who you need to speak to, email us:

[localoffer@hertfordshire.gov.uk](mailto:localoffer@hertfordshire.gov.uk)

### **SENDIASS**

SENDIASS provides an accessible service, signposting where appropriate, and offering impartial information and advice on matters relating to education, health and social care.

They aim to ensure children with SEND and their parents, as well as young people with SEND, are supported and empowered to participate confidently and as fully as possible in all decisions about themselves and to have their voices heard.

If there is disagreement, SENDIASS promote opportunities for early resolution and support parents and young people to work together with the appropriate services to find an agreement and a positive way forward.

Get support from SENDIASS ([hertssendiass.org.uk](http://hertssendiass.org.uk))

Phone 01992 555 847

Email [info@hertssendiass.org.uk](mailto:info@hertssendiass.org.uk)